



NHS Portsmouth CCG Headquarters
4th Floor
1 Guildhall Square
(Civic Offices)
Portsmouth
Hampshire
PO1 2GJ
Tel: 023 9289 9500

14 June 2021

Cllr Ian Holder
Chair, Portsmouth Health Overview and Scrutiny Panel
Members Services
Civic Offices
Portsmouth PO1 2AL

Dear Cllr Holder,

Update letter for HOSP - June 2021

Firstly I'd like to welcome you to the role of chair for the Portsmouth Health Overview and Scrutiny Panel. This letter is intended to update you and the members of the Panel on some of the activity that the Clinical Commissioning Group has been involved with since the last update in March 2021.

Our website – www.portsmouthccg.nhs.uk – provides some further details about what we do if members are interested and, of course, we are always happy to facilitate direct discussions if that would be helpful. As an aside, we have recently launched this improved version of the website which meets new accessibility criteria that all public sector websites need to adhere to by September 2021.

Health and Care Portsmouth update

Integrated Care System (ICS)

As outlined in our March update, in February 2021 the government published its [white paper](#) that sets out expectations around the future working in Integrated Care Systems. This recognises the need both for a robust and effective system at scale but also the importance of effective place-based delivery, which will typically align to

local authority boundaries. With our well-established Health and Care Portsmouth model, we are in an excellent position to work with partners in the Hampshire and Isle of Wight ICS to deliver the aspirations set out in the white paper. We have been active participants in the development of the Hampshire and Isle of Wight (HIOW) Strategic Transformation plan and subsequent integrated care system (ICS) plan.

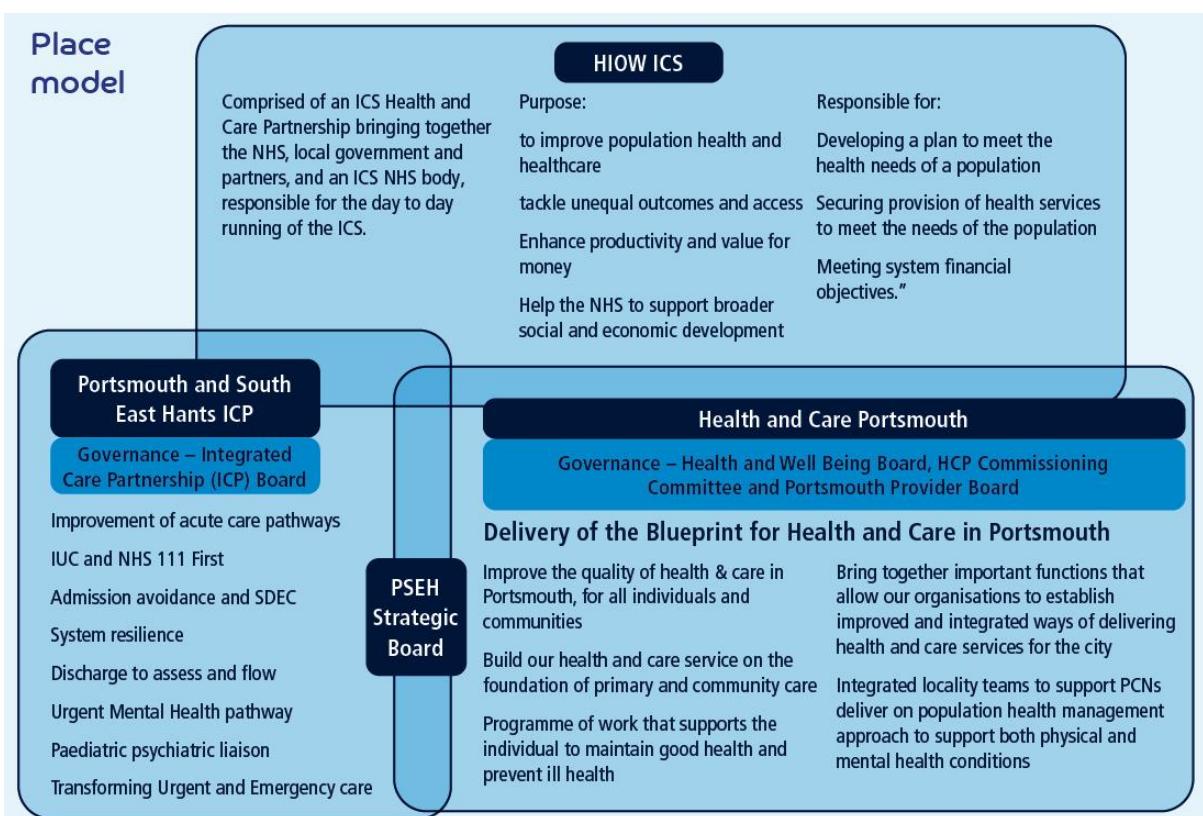
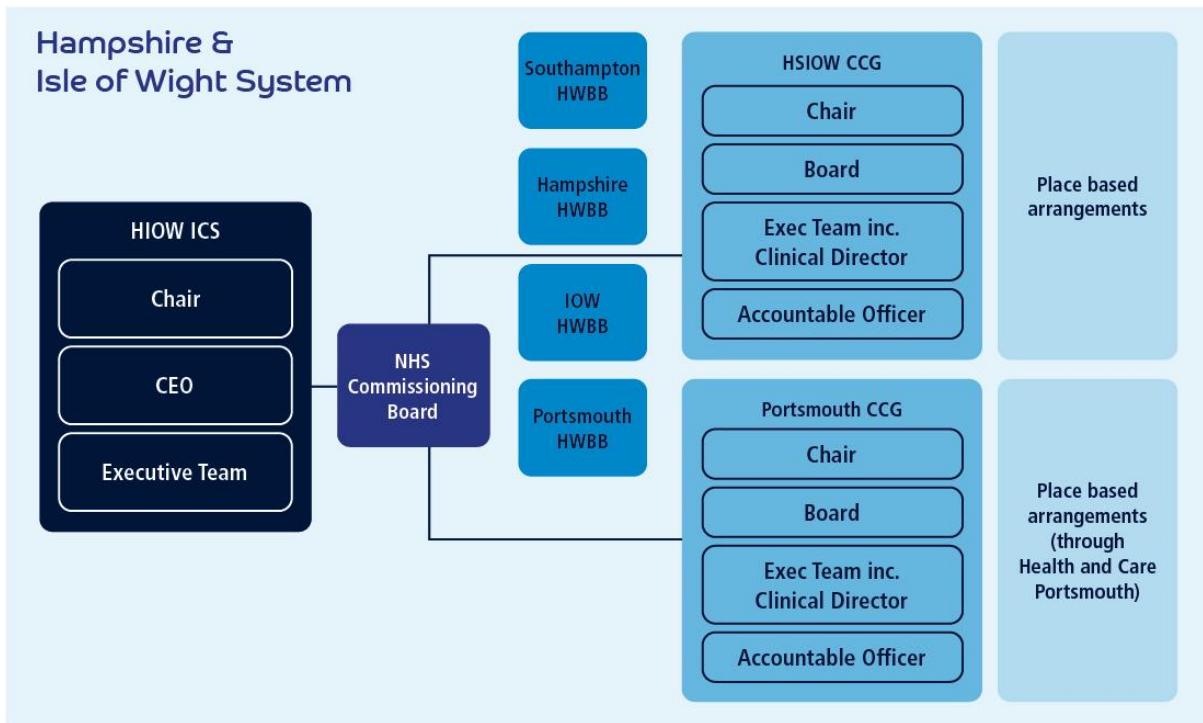
We will have transitioned to this new way of working as part of the Hampshire and Isle of Wight ICS by April 2022 and are continuing to develop the close ways of working across the system by sharing an accountable officer, Maggie MacIsaac, with the new joint Hampshire, Southampton and Isle of Wight CCG. Our previous Accountable Officer, Dr Linda Collie, has become the new Clinical Lead for the CCG and Health and Care Portsmouth to ensure we retain our strong clinical focus as an organisation. These changes came into effect from 1 April 2021. We are working closely with partners across the ICS in preparation for the forthcoming changes from April 2022 to ensure we have strong place-based health and care partnership arrangements in place for the city; these will be led by the Health and Wellbeing Board and we have a plenary session on Wednesday 16 June to consider this. We are also continuing to work in partnership across the ICS and within Portsmouth and South East Hampshire (PSEH) in order to influence the local development of the ICS.

Health and Care Portsmouth Operating Model

To help further strengthen the local partnership working of HCP, we have implemented additional shared appointments with Portsmouth City Council following the delegated responsibility for David Williams, Chief Executive of Portsmouth City Council, to take on executive delivery of the Health and Care Portsmouth agenda. There is now a shared executive team across Portsmouth CCG and the council, comprising of the Director of Adult Social Services (DASS), Director of Children's Services (DCS), Director of Public Health (DPH), Director of Housing and Neighbourhoods, Chief Finance Officer and Managing Director Health and Care Portsmouth, a post that is jointly accountable to both the Chief Executive of Portsmouth City Council and the CCG shared Accountable Officer.

We believe that this offers us an exciting opportunity to build on the work we have done together to date and puts us in a really good position to focus on the wider determinants of health to improve health outcomes and reduce health inequalities within the city. This integrated approach will also provide us with the capacity to work more closely with the HIOW ICS, in developing future ways of working; as well as continuing to develop the PSEH ICP work programme.

Below are some charts which hopefully help to explain the relationships and decision making/activity at a local, PSEH and HIOW ICS level.



Kooth - Online counselling and wellbeing tool

Kooth, the online counselling and emotional wellbeing service for young people, has been well utilised since its launch in January 2021. Looking at the first quarter performance (January - March 2021):

- 426 Portsmouth young people have registered with Kooth (55 identified as being of black, Asian or mixed ethnicity). These registered users completed 1671 log ins. 687 messages have been sent and users have participated in 63 chats. 378 articles have been read with 1812 interactions in a forum. The service is most popular with those aged 14-17 years old, who make up 52.58% of registrations. Those aged 11-13 make up 25.59% of registered users. 100% of those who left feedback would recommend the service to a friend.
- Kooth has achieved good engagement with schools, primary care and CAMHS who are actively signposting into the service, though no referral is needed and young people can register themselves.
- 84 Portsmouth parents attended an information session.

Moving forward the priorities for the service will be:

- Holding transition workshops for young people moving from Y6 to Y7.
- Holding additional parent information events.
- Engaging more with young people at the top age range (it supports those aged 11-18 years or up to 25 years old for care leavers or those with an Education Health and Care Plan).
- Identifying how it can become more accessible for young people with special educational needs and disabilities (SEND).
- Developing relationships with probation and the youth offending team so that they can signpost young people to the service.
- Identifying other agencies that they can develop relationships with to help them reach more young people in Portsmouth who might need emotional and wellbeing support.

Community Mental Health Framework

There is on-going work to engage with current or previous users of mental health services, and their families/carers, to understand their experiences and use these to help design future provision making sure it is accessible to all and meets resident's needs. There are two engagement events taking place in June, one for service users and one for their carers.

Autism services

Health and Care Portsmouth is supporting Portsmouth Autism Community Forum (PACF) who have won funding for three new projects to support autistic adults in Portsmouth. These projects are designed to help create a city that works for autistic people by providing support, information and practical advice for autistic people themselves, as well as their family members and carers. The aim is to improve public understanding of autism, helping businesses and healthcare providers to provide more autism-friendly spaces and deliver better services. You can find out more on the [Health and Care Portsmouth website](#).

Communications were developed to encourage autistic residents and their parents/carers to help shape these new services. At the time of writing 16 people had responded and expressed interest in being involved.

Portsmouth Communication Support Service for Stroke patients

As part of our continued review of services the decision was taken to end the contract for the Portsmouth Communication Support Service for stroke patients run by the Stoke Association. The ability to refer into this service ended on 30 April 2021 with the service closing on 31 May 2021.

The referral numbers into this service were consistently low despite work with the Stroke Association to see if uptake could be improved. This resulted in a very high cost per patient compared to neighbouring CCGs, who this service was jointly commissioned with. The majority of support offered by this service can also be accessed via other services as we have strong support for stroke patients in the city including the Portsmouth Stroke Recovery Service, commissioned by Adult Social Care and provided by the Stroke Association (not available in Hampshire), and Different Strokes, a group of younger, and younger minded, stroke survivors and carers. There are also links in place with the Speech and Language Therapy Service run by Solent NHS Trust.

We are working with the Stroke Association to understand if an element of specialist communication support could be built into the Recovery Service for the small numbers of Portsmouth recovering stroke patients that might require some additional communication help.

Primary care

Guildhall Walk Medical Centre

There has been a significant programme of patient engagement and work with the practice to ensure the smooth transition of patients to alternative practices ahead of Guildhall Walk Medical Centre closing on 30 September 2021. See separate paper for more information on this.

North Harbour Medical Group

Solent NHS Trust is undertaking the project to move North Harbour Medical Group from their current location in Cosham Health Centre to purpose-built premises on the Highclere site by Treetops in Cosham, PO6 3EP. They have refreshed the business case which has had a first review by NHS England. Planning permission will be submitted soon. Solent NHS Trust has purchased the land at Highclere to enable development and due to some delays the projected completion date is now late 2022.

University Surgery Practice

As outlined in the March update the University Surgery Practice will move into new larger modern premises in the heart of Commercial Road. This is necessary due to University redevelopment plans and a growing population, which means the practice needs to be able to accommodate more patients.

The new address is 159-161 Commercial Road, Portsmouth. This is the old Miss Selfridge retail unit within the city centre. This is approximately 0.5 miles from the current site, located immediately adjacent to the Cascades shopping centre. Refurbishment work is going well and is on track to be completed by 17 December 2021, with the practice moving in shortly afterwards. As this new space is approximately three times larger the practice will be looking to expand and develop its existing offering.

To better reflect that the practice supports University students and wider Portsmouth residents they are also changing their name to The UniCity Medical Centre. You can find out more on their website: www.universitysurgery.com/premises-relocation

COVID-19

Vaccination

The vaccination programme continues to be a core focus for the NHS, including primary care who are helping to deliver 70% of vaccinations to Portsmouth residents.

Up to the 30 May 2021, over 114,000 Portsmouth CCG patients had received their first dose of the vaccine with over 71,500 having had both doses. We've achieved 100% vaccination rates for several of our age cohorts. This incredible success is due to the great partnership working of the Primary Care Networks (PCNs) and the invaluable support from volunteers who help the clinics to run so well. At the time of writing, people aged 25 and over are being invited for their vaccination meaning we're on target to achieve the aim of offering all adults the vaccination by the end of July.

We continue to work closely with partners to run outreach clinics to help increase vaccine uptake in more hesitant groups, for example a mobile van to reach our homeless residents and a pop-up vaccine clinic at Jami Mosque.

We're also linked with the council on insight work it's conducting around vaccine hesitancy to inform localised campaigns and with further initiatives it's running to try and increase vaccine confidence, for example online events for target groups and a Community Champions programme.

Long COVID

We supported with the creation of the designated Long COVID clinic in Portsmouth and have been promoting the national [Your COVID Recovery](https://www.yourcovidrecovery.nhs.uk/) website to residents.

We'll shortly be part of a newly-established group including representatives from Portsmouth City Council, Solent NHS Trust and Portsmouth Hospitals University

NHS Trust, as well as residents, looking at the impact of Long COVID on the city and what support, education and awareness might be needed.

System pressures

Unsurprisingly the NHS is still seeing significant pressures as it continues to respond to COVID-19, whilst trying to catch up with patients not seen during the pandemic and delivering the vaccination programme. Much of the focus has been on acute trusts/urgent care, but primary care is under incredible strain too. We continue to work closely with practices and wider partners to support and improve the resilience of the local health and care system.

We've joined with Hampshire, Southampton and Isle of Wight CCG and Portsmouth Hospitals University NHS Trust to look at a joint approach to communication to address these pressures and are undertaking a coordinated communications campaign to encourage residents to use the right service so that they can get the best help and also support the NHS. This is divided into short (up to end June), medium (summer) and longer term (winter) activity.

Safe Space, an initiative with South Central Ambulance Service and Public Health, has also been restarted in Guildhall Walk to provide healthcare support on Friday and Saturday evenings to those enjoying the night-time economy to help reduce those needing to attend the emergency department.

Yours sincerely,

Jo York
Managing Director Health and Care Portsmouth